

# ECONOMYSELECT

## IMPORT



Simplify your import process with DHL IMPORT ECONOMY SELECT, a highly effective service that involves the collection of your shipments from another country and their delivery to an address you nominate on a day definite transit time.

### RELIABLE AND CONVENIENT

As a transport professional, you know meeting production deadlines is important for your business. That's why we offer a premium economy service for the inbound delivery of your components, spare parts or finished goods. We'll arrange for their collection in the origin country and the inbound delivery to your facility. Door-to-door reliability and ideal for planned day certain deliveries.

DHL IMPORT ECONOMY SELECT is available between countries in Europe, the Middle East, Asia and the Americas, with no need for local brokers or forwarders to be involved. A single phone call is all it takes to start the import process and a single invoice in your local currency will follow when your goods have arrived.

No matter that your shipment is 10 kg or up to 1,000 kg, you'll find the ideal day certain solution with DHL IMPORT ECONOMY SELECT.

- Up to 70 kg piece weight
- Convenient door-to-door service
- Delivery time of between 2–5 days
- Perfect for less urgent and heavier shipments
- One all-inclusive price and an invoice in one currency
- DHL Express takes care of the customs clearance process
- Online, real-time tracking

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### The simple solution to truly international shipping.

More cost effective deliveries for all your shipments – from one company. With Day Definite precision for door-to-door shipments, it's more convenient than standard freight forwarding services and takes only 1 to 3 days longer than our Time Definite services. And with these features you know your shipment is in safe hands:

- Reliability and convenience of one company from pickup to delivery.
- Better cost management and no hidden transport costs with door-to-door pricing.
- Simplify administration and paperwork with a single invoice.
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company – we'll take care of every detail.
- Full end-to-end checkpoint visibility.
- Covered by DHL Express standard liability.

### Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of optional services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment.
- **Packaging:** From free-of-charge standard flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Non-standard Pickup & Delivery:** After hour services or dedicated vehicles for heavy and bulky shipments.
- **Billing Services:** Flexible options for billing transport charges, duties and taxes amongst different parties.
- **Remote Area Service:** If you need to send a shipment to a remote location, DHL Express can deliver for you.
- **Customs Services:** A range of non-standard import and export clearance services.

### Your shipments are never out of sight.

DHL Shipping Tools extend from simple online booking to sophisticated systems that integrate shipping with other business processes, offering you the ultimate in efficiency and convenience.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single waybill via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including 3G mobile phones. Just log on to [wap.dhl.com](http://wap.dhl.com).

### Shipping Tips:

- Open an Import Express account by speaking with your Sales Executive.
- Authorize your suppliers to use your Import Express account number securely by using Import Express Online.
- At origin your supplier just ticks the box ECONOMY SELECT on the waybill and DHL Express takes care of the rest.
- Check size and weight limitations online before making a booking.
- DHL Express Customer Service in the origin country can assist the Shipper with all customs paperwork and packaging queries.
- Use DHL's online Trade Automation Service at [www.dhl.com/TAS](http://www.dhl.com/TAS) for any questions on customs regulations or paperwork.
- An experienced Customer Service Advisor is available to handle any pre- or post shipment enquiries.